



## Great Smoky Mountains Railroad

February 4, 2010

[info@gsmr.com](mailto:info@gsmr.com)

**Reservations: (800) 872-4681**

Great Smoky Mountains Railroad

226 Everett Street

Bryson City, NC 28713

### Weather Update:

February 4, 2010 - Due to the weather, we may be experiencing extremely high call volume. We are making every effort to return all calls. Thank you for your patience!

#### **Great Smoky Mountains Inclement Weather Policy:**

Great Smoky Mountains Railroad Trains are operating as scheduled. If you are unable to reach the Bryson City depot due to road closings, you may reschedule your tickets for a future date in 2010.

No refund within 24 hours of scheduled train trip. Change Fee: \$6 per seat to change date and/or departure time.

We would like to stress rescheduling, as we strive to insure that all trains operate as scheduled regardless of weather. Unless otherwise posted, we are running all excursion trains as scheduled.

Ticket holders are encouraged to ride on reserved date if at all possible, however arrangements may be made to reschedule on another available date based on availability.

**Please call 800.872.4681 for more information.** If you reach this number after hours, please leave a message with the name and reservation number you are calling about and date and time of your trip documenting your phone call.

If you have questions and or concerns regarding current weather conditions and forecasts, please refer to local or national weather service for information. *We apologize for any inconvenience you may be experiencing.*