



Department: Food & Beverage

Position: Runner

Date Available: Immediately

Reports to: Food & Beverage Manager

Type of Position: Seasonal

Job Summary:

The Runner will make sure that food & beverage needs are fulfilled before the train leaves the station, run food from kitchen to passengers in First Class, assist in clearing tables after each course, perform cleaning and closing duties upon the train returning to the station.

Duties and Responsibilities:

- Prep train for departure such as filling ice and delivering coffee and food to appropriate cars.
- Communicate final number of passengers to the kitchen and concessions car staff.
- Assist with boarding and deboarding passengers where and when needed.
- Deliver food from kitchen to First Class passengers at the appropriate time.
- Promptly clear tables after each course is served.
- Collect bus pans, extra food, and dishes back to the kitchen for cleaning.
- Assist the concessions car staff if necessary.
- Collect and turn in needs lists for each car.
- Assist in clean-up, dump ice and remove coffee pots from train.
- Ensure that the train dining areas are maintained to a high standard of cleanliness.
- Be aware and follow health & safety regulations.
- Share knowledge of the menu, ingredients, available wine, beer, and cocktails if necessary.
- Provides information regarding train route, layovers, board/deboarding, and safety information to passengers if necessary.

Education and Work Experience Requirements:

- At least one year of customer service experience preferred.
- Basic knowledge of food service preferred.
- Must be able to successfully complete and achieve a passing score on a Work STEPS evaluation.
- Valid driver's license with acceptable driving record required.
- May require prolonged standing and lifting of objects up to 50 lbs.
- Availability to work weekends and some holidays.
- Must have good equilibrium, not affected by motion and able to travel by train.

Posting Date: February 15, 2017

This position will be posted until filled.