



Great Smoky Mountains Railroad Job Posting

Are you looking to launch, or take the next step, in a railroad career with a premier adventure/heritage tourism company that focuses creating memories that will last a lifetime for its guests? Don't delay in finding out more about this position Great Smoky Mountains Railroad. This is an exceptional opportunity to grow your career with GSMR, an [American Heritage Railways](#) company.

After reviewing the job description below if this is a position that you would like to interview for please email your completed application and/or resume in a Word or PDF document specifically addressing why you could be our candidate of choice for this position to srodeck@gsmr.com. Posting will be open until filled. EOE.

Job Description

Division/Department: Retail

Job Title: Presales Merchandise Distributor

Reports To: Retail Manager

Type of position: Seasonal/Non-Exempt

Employee Classification: Regular

Location: Bryson City, NC

Compensation: \$9.00

Job Summary: Responsible for the distribution of any and all presale merchandise provided with excellent customer service and service with a smile.

Essential Duties and Responsibilities:

- Greet every customer that may approach with presale pickup
- Distribute presale merchandise to customers with excellent customer service and service with a smile
- Keep presale and distribution area clean and organized
- Other duties as requested by Retail Manager and/or GSMR senior management

Education, Skill and Work Experience Requirements:

- No presale distribution experience required
- Must pass background check
- Must be able to communicate effectively in both written and spoken English.
- Must be able to interact effectively with co-workers and customers.
- Must be able to work a flexible schedule with night, weekend and holiday hours.
- Ability to push, pull, and carry a minimum of 15 pounds.
- Ability to stand, walk, stop, kneel, crouch, and reach for an extended period of time.
- Ability to bend waist and perform repetitive foot and hand actions.
- Must have a passion and desire for the strong customer service and guest satisfaction.

Work Environment:

- May work in all type of weather conditions including rain, wind, sleet, snow, etc.
- Primarily works outside under a covering distributing presale merchandise