



Department: Train Operations

Position: Rear Brakeman

Date Available: Immediately

Reports to: Trainmaster

Type of Position: Seasonal

Job Summary:

The Rear Brakeman works as a member of the train crew to get train ready for departure, greet and help board passengers, provide customer service onboard, and perform duties to put the train away after the excursion.

Duties and Responsibilities:

- Participate in daily safety briefing with entire operations crew discussing, in addition to safety, special considerations or special requests affecting the day's operation.
- Discuss boarding stations and any special needs with Conductor.
- Work with the train crew to get train ready for departure.
- Switching movements including the assembly, inspection and safe movement of trains.
- Safely boarding and de-boarding passengers.
- Greeting passengers, explaining use of safety equipment and answering questions related to the trip and surrounding areas.
- Providing personal service to ensure the safety and comfort of passengers aboard the train.
- Efficient and safe movement of trains.
- Report any condition that affects the movement of the train to the proper authorities (Conductor, Engineer, Dispatcher, or Trainmaster).
- Repair equipment when practical.
- Courteous support of passengers on trains; spend sufficient time in each car to ensure appropriate level of interaction with all passengers.
- Must also know the location of the following:
 - i) First Aid Kits
 - ii) Restrooms
 - iii) Flashlights
 - iv) Heating and Cooling controls and proper operating procedures
- Assist the Conductor with the completion of accident/incident reports when necessary.
- Perform duties to put train away safely after the excursion.
- Other duties as requested by Operations Manager, Trainmaster, or Conductor.

Education and Work Experience Requirements:

- At least one (1) year of working in a customer service environment preferred.
- Valid driver's license with acceptable driving record required.
- Must be able to successfully complete and achieve a passing score on a Work STEPS evaluation.
- Must be able to communicate effectively in both written and spoken English, possessing good interpersonal skills.
- Must be able to interact effectively with coworkers and customers and be comfortable with public speaking.
- Must be able to work a flexible schedule with night, weekend and holiday hours.

Posting Date: March 16, 2018

This position will be posted until filled.