



# Great Smoky Mountains Railroad



## Schools, Homeschool and Registered Scout Group Policies

The Great Smoky Mountains Railroad is pleased to offer special rates for Schools and Registered Scout groups (K – 12<sup>th</sup> grade) on most daytime scenic excursions. Groups that fail to meet the outlined conditions may not qualify for discount pricing and risk cancellation. In order to provide these rates, adherence to these policies is required.

### *Policies Apply at Time of Booking*

**All School/Homeschool/Scout reservations must be paid in full ONE month before ride date.**

#### **RATES:**

- Apply only to open air car or standard coach seating (pending availability)
- \$17.13 per student or **registered** scout (Kindergarten – 12<sup>th</sup> grade).
- Up to **(1) Teacher / registered** scout leader per ten **(10)** paying students may ride at the rate of \$17.13.
- **Homeschool on schedule homeschool days** is (1) one Teacher per (5) five paying students, may ride at the rate of \$17.13.
- All other passengers 24 months and older, **booked through your group leader**, may ride at \$28.56 each.
- Smoky Mountain Train Museum tickets may be purchased in addition to your train tickets, for \$2.00 each.

#### **POLAR EXPRESS™**

- Special rates are available on schedule school days only in **standard coach seating at 11AM only**, except Saturdays and Sundays.
- \$20.56 per student or **registered** scout (Kindergarten – 12<sup>th</sup> grade).
- One (1) **staff member / registered** scout leader per ten (10) paying students may ride at the rate of \$22.84.
- Homeschool on schedule days, is (1) one Teacher per (5) five paying students, may ride at the rate of \$22.84
- All other passengers **booked with group** may ride at \$29.70 each, (standard rates apply to tickets not booked with group)

#### **PAYMENT POLICY:**

- Balance must be received by GSMR **one month prior to departure**.
- Final count must be called in 14 days before balance is due.
- Inquiries and adjustments on existing reservations can be made by the **group leader only**
- Additions to final count must be paid at time of addition by credit/debit card in group name.
- Only tickets purchased through the school / scout group leader will be discounted and added to the group reservation
- Parents/individuals making their own reservations will not receive special pricing and may not be seated with the group

**REFUND POLICY:**

- Cancellations, made within 2 weeks of departure, incur a **\$14.00 adults and \$7.00 children** per ticket cancel fee.
- Tickets become non-refundable / non-transferable 2 weeks before departure date.
- Eligible refunds are processed immediately to the credit card used. Check refunds may take up to 120 days after ride date.

**AVAILABILITY & BLACKOUT PERIODS:**

- School / Scout rates are available on most Nantahala Gorge or Tuckasegee River excursions.
- School / Scout rates are **NOT** available on Saturdays in October.
- School / Scout rates are not available on premier and Special events
- Discounts apply to train seating only, and are not applicable toward meals, rafting, etc.
- Tickets shall be picked up at the Bryson City depot, by the group leader, **ONE HOUR before departure.**
- Please have groups assembled and ready to board 30 minutes before departure.
- PLEASE allow adequate travel time. Trains depart as scheduled and cannot be held for late arrivals.
- Lunches are available. Please contact group sales for options and pricing.
- GSMR must be notified in advance of any special needs or requests.

**\*\*DUE TO THE HISTORIC NATURE OF OUR TRAIN GSMR IS ADA EXEMPT - WE HAVE LIMITED HANDICAP ACCESSIBILITY\*\***