

Great Smoky Mountains Railroad Job Posting



Are you looking to launch, or take the next step, in a railroad career with a premier adventure/heritage tourism company that focuses creating memories that will last a lifetime for its guests? Don't delay in finding out more about this position Great Smoky Mountains Railroad. This is an exceptional opportunity to grow your career with GSMR, an [American Heritage Railways](#) company.

After reviewing the job description below if this is a position that you would like to interview for please email your completed application and/or resume in a Word or PDF to kfarley@gsmr.com . Posting will be open until filled. EOE.

Job Description

Division/Department: Operations

Job Title: Shop Worker & Train Crew (Rear Brakeman/Conductor)

Reports To: Operations Manager

Type of position: Non-Exempt / Hourly

Employee Classification: Regular

Location: Various Locations

Compensation: \$15-\$18, Company Benefits Available; Depending on Experience and Certifications

Job Summary: Assists in inspecting and performing preventive maintenance, repairs and safety related issues, this position may work independently or at the direction of management. Wide range of responsibilities to support the daily train operations with a focus on safety.

Essential Duties and Responsibilities:

Shop Worker-

- Assists in overhaul, rebuilding and replacing major and minor assemblies and components.
- Assists in preparation of railcars for lifting off trucks for wheel changeouts and other mechanical repairs.
- Replacement of railcar brake shoes and performs brake adjustments.
- Safely operates all tools and equipment required to perform the assigned duties.
- Makes minor repairs by replacing lights, latches and switches as required.
- Cleans and organizes the shop, tool room and other facilities.
- Verifies operational safety of equipment and devices on all rail equipment.
- Compliance with GSMR procedures, safety and operating rules.
- Work with other departments as part of a team to provide passengers/guest with positive memories.
- Other duties as requested.

Train Crew-

- Responsible for safe operation of the train.
- Reports any condition that affects the movement of the train to proper authorities.
- Ensures train is ready to depart and all tasks are completed at shifts end.
- Courteous support of passengers, managers and fellow employees.
- Engage customers demonstrating strong customer service skills as part of the overall team.
- Compliance with GSMR procedures, safety and operating rules.
- Work with other departments as part of a team to provide passengers/guest with positive memories.
- All required documents must be completed and scanned to proper personal by the end of shift.

- Other duties as requested.

Education, Skill and Work Experience Requirements:

- High School Diploma or equivalent.
- Ability to communicate effectively in both written and spoken English.
- Ability to be on your feet for up to 12 hours.
- Ability to lift 75 lbs.
- Ability to ascend/descend train steps/ladders and crawl on, under and around locomotive and passenger cars while performing needed maintenance functions.
- Good balance/equilibrium: walk on moving trains, graveled, uneven and/or sloped surfaces that may be wet/slippery while carrying lantern and flashlight.
- Must possess organizational skills with ability to multi-task while prioritizing workload with practical, flexible and innovative approach to work.
- Ability to communicate successfully with a variety of personalities and function effectively as a member of a team.
- Pre-Employment & Random Drug Testing program in compliance with FRA and company policy.
- Take & Pass GCOR Rules Test.
- Valid Driver License.

Work Environment:

- Varied schedule throughout the year dictated by train schedule and maintenance operations.
- Work on and off the train in varied terrain in all weather during both daylight and dark hours.
- Work with mechanical shop setting and railyard during maintenance of locomotives, passenger's cars, MOW equipment, etc.